



Frankenmuth Bavarian Inn

LODGE - One Covered Bridge Lane
989-652-7200

RESTAURANT - 713 S. Main Street
989-652-9941



Dear Guest,

March 16, 2020

All Bavarian Inn Properties are Closed until Tuesday March 31st:

We are reaching out on behalf of the entire Bavarian Inn Zehnder family & Our Staff to assure you that in times of uncertainty surrounding travel, safety and well-being remain our highest priority for you & your family as well as our entire Team. We have been daily monitoring the coronavirus (COVID-19) situation, keeping those who are affected in our hearts. "Those impacted" is truly all of us now as the concern hits very close to home. We are supporting the Federal & State authorities in closing facilities. After careful consideration, Frankenmuth Bavarian Inn Restaurant, Bavarian Inn Lodge and Frankenmuth River Place Shops are closed thru March 30th.

This includes ALL stores located inside Frankenmuth River Place Shops; the Covered Bridge and Leather Shop, Frank's Muth Shop & Frankenmuth Cheese Haus. We are working on all perishable goods being donated in a fashion that will help others in our Community.

Bavarian Inn Lodge Reservation department will automatically cancel all reservations thru March 30th and work on refunds of advance deposits. Due to high volumes, refunds could take 7-10 business days to process.

When traveling to ANY Destination please help the travel industry... help YOU:

- 1) If anyone in your party is not feeling well, please have them stay home.
- 2) Follow C.D.C. procedures on washing hands with soap and water (for at least 20 seconds) & avoiding face/hand contact. Do the same for any children traveling in your party.
- 3) If anyone traveling in your party feels any flu type symptoms while visiting a destination, please alert a hotel manager while-on-site. In this manner we can triple-down to sanitize and disinfect any areas of contact from your member. Ask for the Manager on Duty.
- 4) If anyone traveling in your party is diagnosed with Coronavirus within two weeks AFTER your departure of the Lodge, please call us at 989-652-7200 and ask to speak with a manager. Let us know where that family member spent the majority of their time (including their guestroom number) and we will again – triple down on disinfecting spaces for the benefit of the public.

Committed to inclusion and respect

While most current travel, our shared passion, is temporarily being challenged, our entire Family believes in the enduring power to connect families and groups with a common purpose in Frankenmuth with a unique & enjoyable experience.

Thank you for your support and your loyalty. We continue to look forward to serving you with exceptional dining, shopping and lodging experiences in Frankenmuth – for generations to come.

Sincerely,

William A. Zehnder, President
Frankenmuth Bavarian Inn

Judith Zehnder-Keller, President
Bavarian Inn Motor Lodge, Inc.