



Bavarian Inn Lodge & Conference Center

“Downtown Frankenmuth ~ Across the Wooden Covered bridge”

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Visit us on the internet at www.bavarianinn.com

Welcome to the Bavarian Inn Lodge! Please read this brief letter covering NEW COVID procedures within all Lodge facilities.

We are THRILLED to help you rest, relax and have FUN again at Bavarian Inn Lodge. “Creating Enjoyable Experiences” within the world of “Social Distancing” is what we all must do together!

All Bavarian Inn Lodge Staff will:

- 1) Be wearing masks in the workplace.
- 2) Be monitored upon arrival for symptoms and sent home whenever appropriate.
- 3) Be monitored for consistent hand washing and disinfecting of high touch point locations.
- 4) Follow new and expanded sanitation processes defined for every department (front and back of the house).
- 5) Use provided hand sanitizer between hand washings.

More on Cleanliness & Distancing Procedures

- 1) Constant and continual sanitation of all frequent touch locations including all hard top surfaces, equipment, games, door knobs, elevator buttons & panels, push plates, door frames, & railings. This will be done numerous times / shift in all areas.
- 2) Touchless as well as touch sanitation stations in public areas for guest use.
- 3) Courtyard, Lobby & Fun Center seating is readjusted for Social Distancing.
- 4) Oma’s, Lorelei Lounge, outdoor Bier Garten and Ratskeller seating will be socially distant and all items sanitized between each party.
- 5) Water fountains are not to be used at this time. Water is available via guestrooms and restaurant locations.

Each GUESTS role in public area safety for your family & all others:

- 1) Wear a mask, covering nose and mouth, in ALL public areas of all Bavarian Inn properties at ALL times. This is for all guests ages 4 and over (per the MI Dept. of Health and Human Service mandate).
**This is non-negotiable.*
- 2) Guests may remove masks:
 - a. When in their guestroom at their discretion
 - b. When in swimming pools (masks are required on pool decks)
- 3) At this time, ALL food and beverage may only be consumed in your guestroom. Please do not bring drinks into public areas as that is currently not allowed due to the Michigan Mandate.
- 4) Respect social distancing of 6’ with people not in your party in all places and at all times.
- 5) Where plexi glass shields are added, please approach staff with masks on – only at those locations for service. This includes Gift Shop, Lounge, Perks Counter and Front Desk at the Lodge.
- 6) Please wash your hands with soap and water regularly during your stay for at least 20 seconds.
- 7) Sneeze and cough into a Kleenex and throw it away immediately. Second choice is into your elbow.
- 8) You will notice hand sanitizer stations readily available throughout our properties.

OVER.....

The current executive order does not allow our water slides to be open or dine-in service at this time. Once those areas are open, the enhanced cleaning procedures will be added to this document. Pools and Fun Center area will be operating at limited capacities monitored by our management staff.

Takeout & room service options from Oma's Restaurant is currently available along with takeout from the Bavarian Inn Restaurant. Martha's Gift Shop and Coffee Bar, Michael's Gift Shop and Redemption Prize area, Shops at the Bavarian Inn Restaurant, on Main Street and Frankenmuth River Place are open.

NOW OPEN: All Pools and Hot Tubs (including the adult only pool & hot tub), Family Fun Center including all arcade games, mini golf and the children's village play area.

Please enjoy your stay. Let's figure out how to have FUN as we get back to normal!



Judy Zehnder
President & Owner

Michael Zehnder
General Manager

Martha Zehnder Kaczynski
Vice President of Sales

Please note: *We are practicing all preventive measures to stop the spread of COVID-19, including guidance from the CDC, FDA, EPA, the State of Michigan, and our local health department. Despite all of our efforts, you are entering a public facility at your own risk.*